

UNCG IT Governance & Advisory Structure

Information Technology Services (ITS), 12/2/2015

Contact: Gloria Thornton

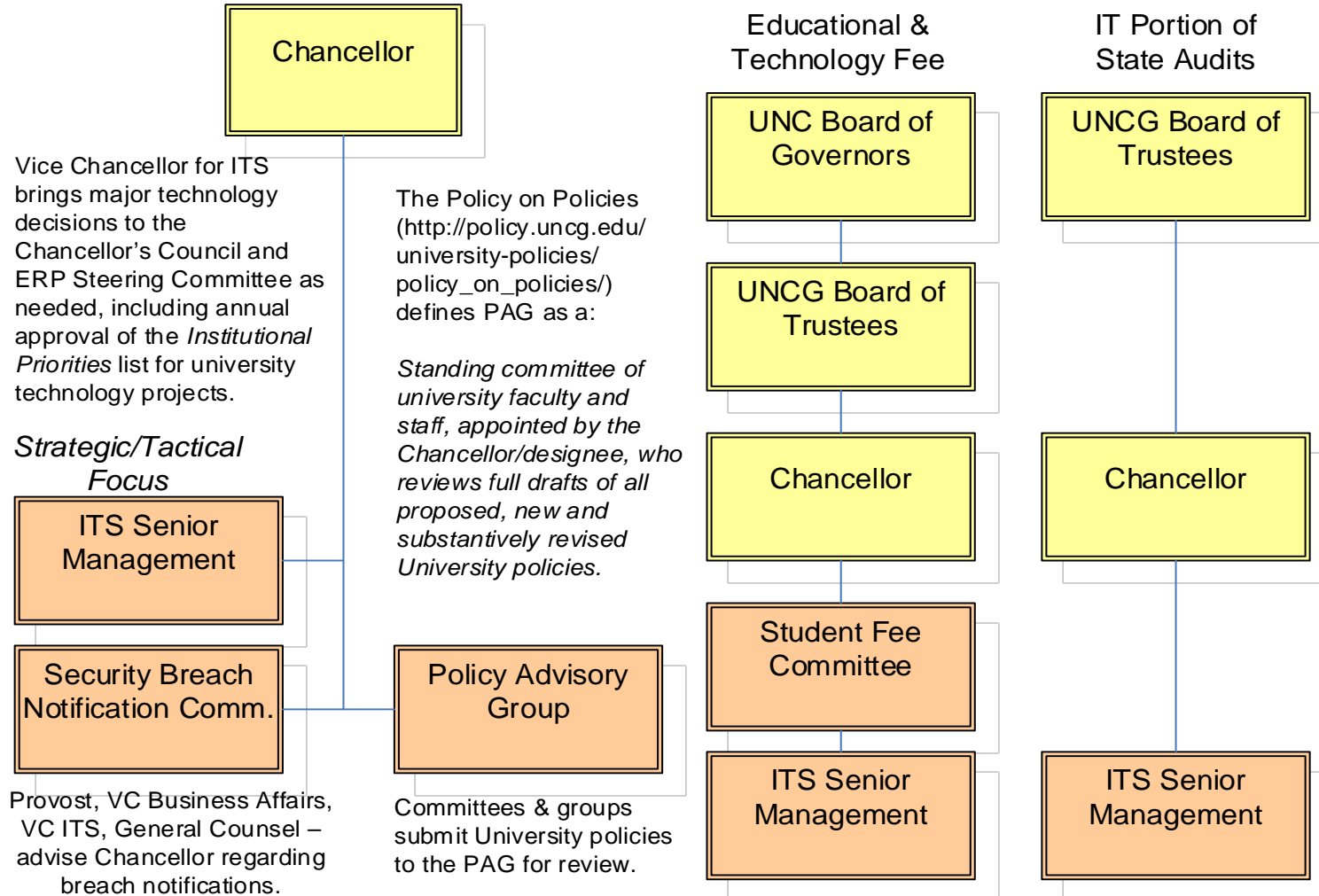
The Vice Chancellor of Information Technology Services & Chief Information Officer reports to the Chancellor, & all central IT decisions are intended to advance University academic & administrative goals. Those decisions are made by the ITS senior management, with the involvement of the boards, committees, & other bodies shown in this document.

- University Policy-making and Major Campus-wide Technology Decisions
- IT Governance Committees with Multi-divisional Representation (arranged by area of primary oversight):
 - Academic Affairs (AAF) and ITS Primary Oversight: Learning Management System Governance, Classroom/Learning Spaces Technology
 - Business Affairs (BAF), AAF, and ITS Primary Oversight: Communications Technology Infrastructure Steering Committee
 - ITS Primary Oversight: Administrative Systems Governance, Department Technology Support & Coordinators (DTS/DTC), Instructional Technology Consultants Advisory Group, ITS Student Advisory Committee, Windows & Mac Advisory Committees
 - University Relations and ITS Primary Oversight: Internet/Web Governance
- Internal Division Processes for Setting Priorities on Projects Requiring ITS Resources

UNCG IT Governance & Advisory Structure

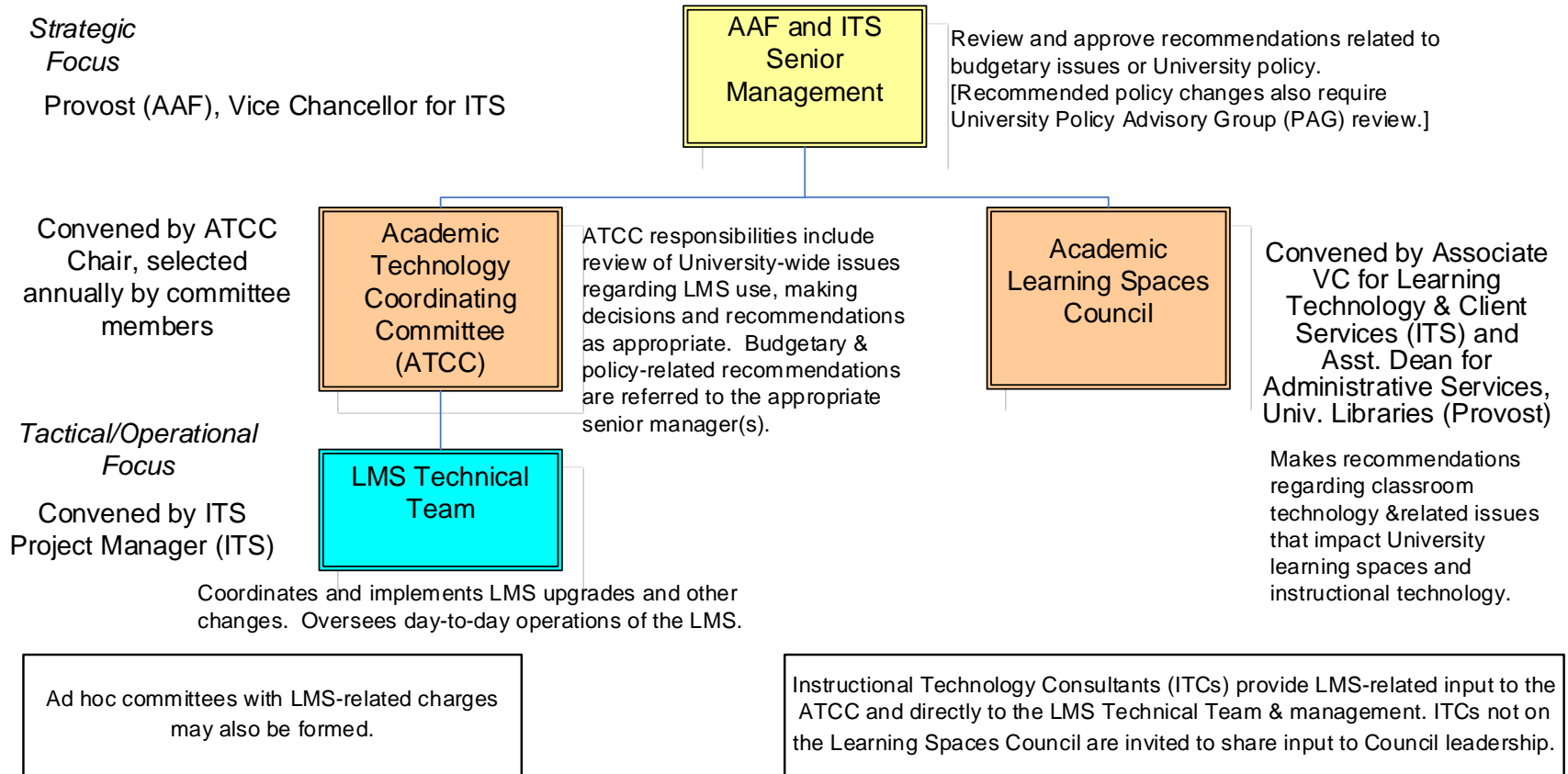
University Policy-Making and Major Campus-Wide
Technology Decisions

Strategic Focus



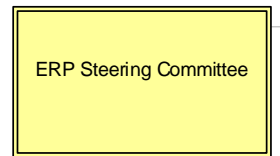
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Multi-Division Committees/Groups with Academic Affairs and ITS Primary Oversight:
Learning Management System (LMS) Governance, & Classroom/Learning Spaces



UNCG IT Governance & Advisory Structure
Multi-Division Committees with Business Affairs,
Academic Affairs, and ITS Primary Oversight:
Communications Technology Infrastructure

*Strategic
Focus*



Co-chaired by Associate Vice Chancellor for
Facilities (BAF) and Associate Vice Chancellor
for Systems & Networks (ITS)

*Strategic/Tactical
Focus*

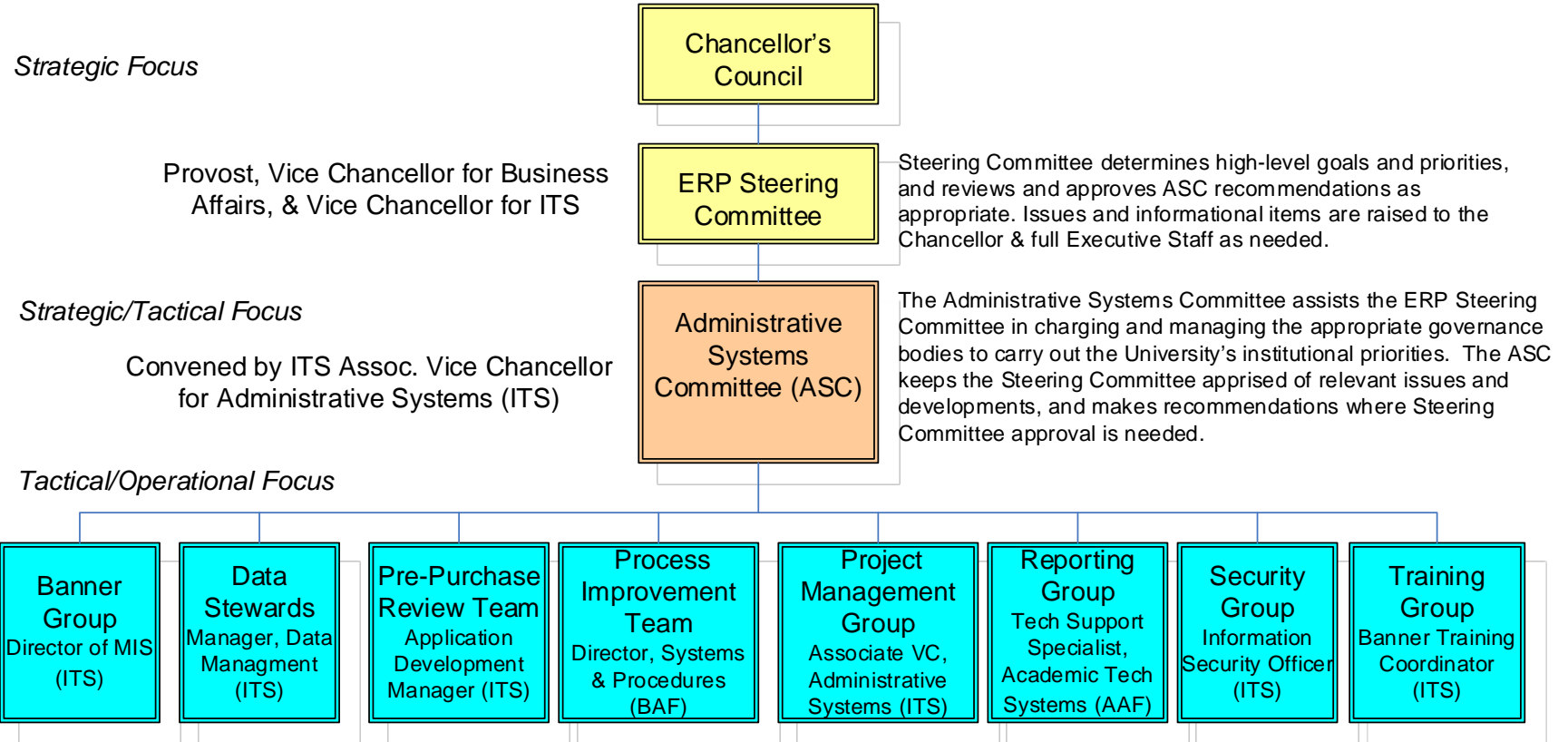


Committee ensures that projects across the campus are addressed in a coordinated manner, consistent with Facilities & ITS technical standards. Responsibilities include:

- develop a unified strategy for enterprise communications technologies that includes recommendations on what services should be provided (and conversely decommissioned because they are no longer viable) to deliver a comprehensive and consistent set of services to faculty, staff, students and guests
- review proposed new services to ensure compatibility with campus requirements and strategic goals
- propose policy revisions as appropriate to reflect changes in relevant technology
- integrate communications technologies and infrastructure standards into planning, design and construction
- develop infrastructure requirements and upgrade plans to accomplish implementation of recommendations

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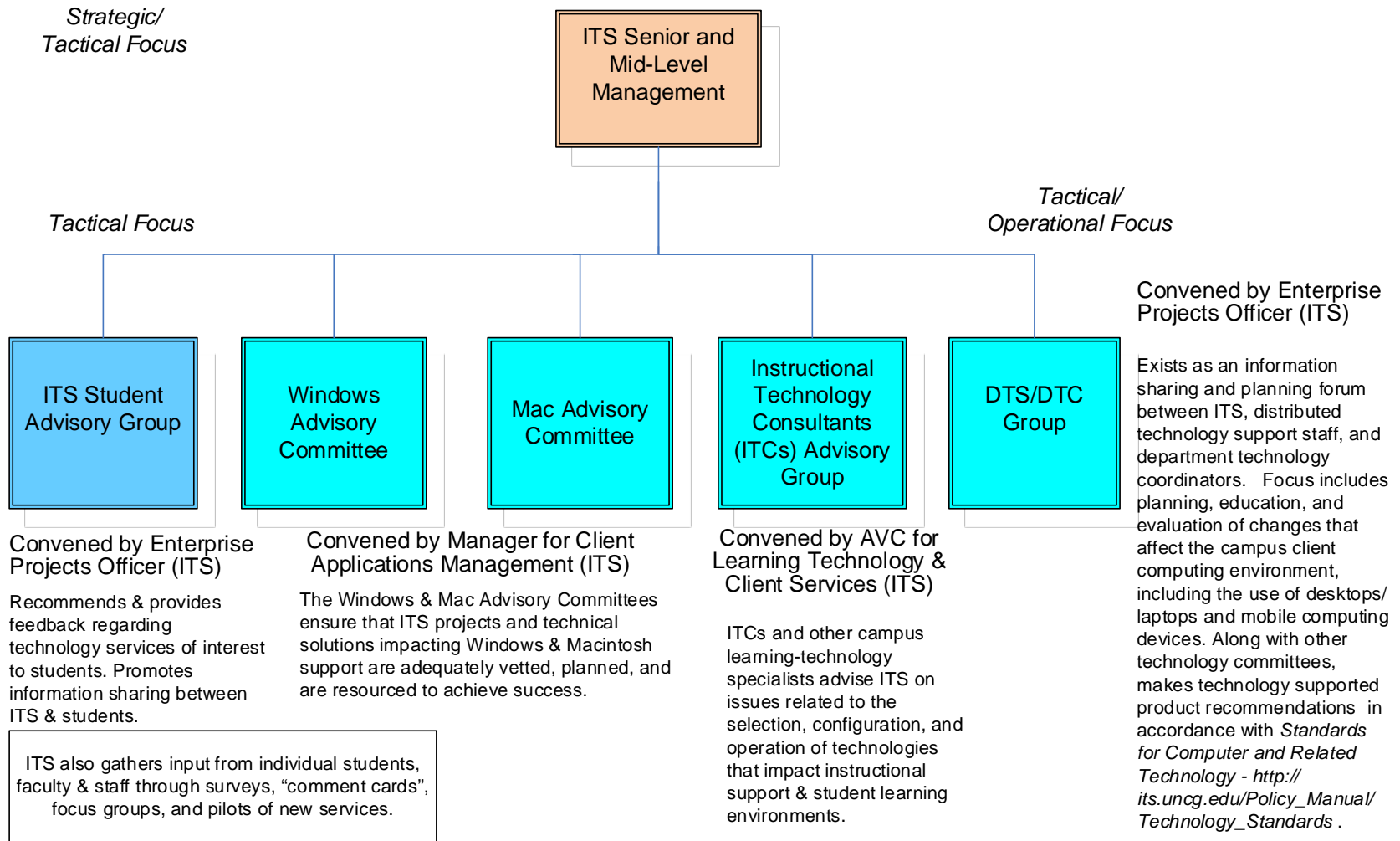
Multi-Division Committees with ITS Primary Oversight: Administrative Systems Governance



The ASC's subordinate bodies are delegated authority to carry out their individual charges, but are instructed to bring recommendations to the ASC on issues with high security or compliance impact. For more information regarding committee & group responsibilities see <http://its.uncg.edu/asc>.

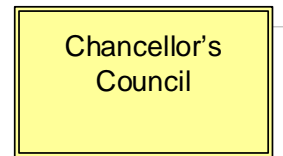
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Multi-Division Committees with ITS Primary Oversight: ITS Student Advisory Committee, Windows & Mac Advisory Committee, Instructional Technology Consultants (ITCs), Department Technology Support & Coordinators Group (DTS/DTC)

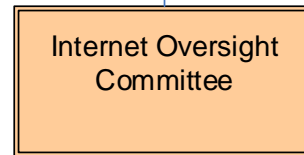


UNCG IT Governance & Advisory Structure
 Multi-Division Committees with University Relations and
 ITS Primary Oversight: Internet/Web Governance

*Strategic
Focus*



Convened by Vice Chancellor for ITS; co-chaired by representative from University Relations, and University Webmaster (ITS)



*Strategic/Tactical
Focus*

IOC provides guidance for the management of UNCG's web presence in accordance with UNCG Web-Related policies - <http://ioc.uncg.edu/policies/>.

Per the University's Web Accessibility Policy (http://policy.uncg.edu/university-policies/web_accessibility/), each of the University's divisions names a "Divisional Webmaster" who serves on the IOC, & is responsible for implementation & enforcement of web accessibility policies for that division.

Note: The University also has a large and active Web Developers User Group which may influence technology decisions through Divisional Webmasters, the IOC and other means.

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Internal Division Processes for Setting Priorities on Projects Requiring ITS Resources

