

Cisco IP Communicator

Cisco IP Communicator (CIPC) is a Windows PC-based softphone application that lets you use your personal computer or laptop to make premium voice and video calls. With a USB headset, USB speakerphone, laptop mic/speakers and Cisco IP Communicator, you can easily access your UNCG phone number and voicemail. All you need is an Internet connection and remote access to the UNCG network, whether you are working from home, supporting a department, or traveling on UNCG business.

Note: If you choose Cisco Jabber softphone AND choose CISCO CIPC softphone DO NOT run these two applications at the same time on the same PC/laptop. They can be installed on the same laptop/PC however, they utilize the same system resources on your laptop/PC which could crash the application/s.

To learn more about softphone services, please contact 6-TECH at (336) 256-TECH (256-8324) or send an email to 6-TECH@uncg.edu.

